

March 29, 2015

David Baum
Assured Horizons
P.O. Box 3510
Dana Point, CA 92629

Dear David:


I am writing to thank you and all the staff at Assured Horizons for the excellent care my mother received in the short time she was at your facility. It is never easy to put someone you love in the care of another, especially when they are strangers. It is difficult to trust that they will treat your family member with the same love, attention and respect that you would if you could provide that care personally.

Phyllis, Willie, and Juanita were so attentive to my mother's needs and treated her with kindness and compassion. Each day when I visited, Phyllis made a point to give me a detailed update on how our mother was doing. Knowing she loved animals, Phyllis brought in a book with pictures of different dogs to share with her. Willie made every effort to make sure my mother was comfortable and always had a big smile on his face when he cared for her. Juanita was gentle and sweet in her interactions with my mom. The entire staff was so great making sure my mother was cared for with dignity and respect.

Each week, I would ask my mom how the staff was treating her and each time she would say that everyone was wonderful. It was so nice to know that she was being so well taken care of and I slept well each night knowing she was in such great care.

There are no words to thank you for doing the job that my brother and I could not. From the bottom of our hearts, we'd like to express our gratitude for providing such great care for our mother in her final days.

With Gratitude,



Lauralee Cabibi

October 19, 2008

Dear David, Zeny, Margo and Assured Horizons Staff,

I want to thank you all so very much for the wonderful care you provided for my father, Dale Olinger these past 16 months. You, along with your very compassionate and highly skilled caregivers, were exceptionally kind and loving to my dear Papa, and I will forever be grateful for all you did. My dad's passing has left a deep void in all of our hearts, and I know we will all miss his sweet smile and gentle way. I appreciated your card and kind words so very much. ^{Thank you} You can be assured I will remain a faithful spokesperson for your superb board and care homes. I have already told many people about you and your wonderful staff and caregivers. If you ever need me as a reference for anyone, I would be more than happy to testify concerning your outstanding care. Blessings to all of you, Susan Romero (over)

Thanks again!!

Jan. 27, 2010

Dearest Gossie, Melma, Faye, Fred, Clem &
all the special Assured Horizons staff,

Thank you for taking such good care of
our dad. You were always patient &
kind. We truly felt he was in good hands
with all of you.

We will miss you!

All our love, Patsy & Molly

Dear David and Zeny, 1/21/10

Thank you both for all
your wonderful care, support,
and love for my dear dad
Charles. You and your
amazing "team" made his
last years safe & comfortable
& fun!

Fondly,
Molly Dorsey Jenell



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May the Lord

reward your kindness for

so lovingly caring, cleaning,

bathting and caring for our

beloved father (even his funny

at your home. We sincerely
appreciate all you have done.
With love & gratitude
The Yee & Yee Family